

Sanwa Studio Rental Terms and Conditions

Regarding Studio Usage Time

- Please be sure to notify us of your studio move-in time by the day before your scheduled use.
- The studio start time will be counted from the moment you bring your equipment into the studio.
- We will count the time until all items have been removed from the studio and all people have left.
- Studio rental fees, equipment, usage terms, and regulations are subject to change without notice.

About the Photo Shoot

- Prior notification is required before using water, fire, smoke, sand, salt, gold powder, confetti, etc., inside the studio.
- The use of nails or screws in the floor, walls, and cyclorama is prohibited.
- When working at heights (including the use of stepladders taller than 2 meters) or on the catwalk, you are required to wear a helmet and safety harness to ensure safety. Please note that we cannot be held liable for any accidents resulting from a failure to comply with these safety measures.
- We cannot accommodate other uses that involve potential danger.
- We cannot paint the cyclorama in color.
- Filming in the parking area is not allowed.
- While our studio may rent out lighting equipment, please note that we do not have lighting technicians or lighting staff on staff.

Management of Personal Belongings and Equipment

- Customers are responsible for the use of their own luggage and brought-in equipment. The studio assumes no liability for any issues arising from their setup or handling.
- The studio assumes no liability for any damage or issues—including those involving users, equipment, or personal belongings—resulting from unforeseen fire, accidents, loss, or theft during the use of the studio.
- Customers are responsible for any costs arising from accidents involving rented equipment (such as damage or loss).
- Please note that customers will be billed for the actual cost of repairs or replacement in the event of damage to the building, equipment, fixtures, or other items caused by customer negligence.

About Business Hours

- Reservations and inquiries are accepted during Sanwa Cine Equipment's business hours (Monday–Saturday: 9:00 AM – 8:00 PM; Sundays and holidays: 9:00 AM – 6:00 PM).

* This studio is entirely non-smoking.

Others

Regarding Delivery and Removal

- You are responsible for the loading and unloading of your goods.
- Please confirm any questions regarding the size of items to be brought in at the time of booking.
- Please consult us in advance if you wish to bring in merchandise, artworks, or similar items prior to your scheduled time.
- If items exceed the dimensions of the freight elevator, it may be possible to bring them in via the emergency stairs; please contact us beforehand.
- If you are having items delivered directly via courier or similar services, please notify us in advance.
- Be sure to clearly indicate both the delivery address and the sender's details.
- We may be unable to accept packages if the delivery address or sender information is unclear.
- When using the freight elevator, please carefully read and follow the posted instructions inside the elevator.

For Those Arriving by Car

- Depending on studio usage, multiple parking spaces may be available.
- We do not accept advance parking reservations.
- If the parking lot is full, please use a nearby parking facility.
- We assume no liability for accidents, theft, or other incidents within the parking area.

Regarding Items Left in Our Care or Lost Items

- Lost items will be held for a maximum of one month.
- Please consult us in advance regarding any items left in our care.

About Payment

- Regarding payment, individual customers and corporate clients using our services for the first time must pay in cash on the day of use. Also, for reservations of two days or more, payment will be required after the end of studio use on the final day.

About Provisional Reservations

- If we do not receive any contact regarding your tentative reservation one week prior to the reservation date, it will be automatically canceled.
- If we are unable to contact you, priority will be given to the next customer in line.

About Cancellations

- A cancellation fee will be charged for cancellations made after the reservation is confirmed. The cancellation fee policy is as follows:

30% for cancellations 6–3 days prior, 50% for 2 days prior, and 100% for the day before or the day of the reservation (calculated as a percentage of the minimum usage fee multiplied by the number of days).